

Order and intake forms

Two paper forms cover everything a partner sends us that is not already in the portal. Print them, fill them in black ink, and fax or email a scan. The portal remains the fastest route; these exist for sites that prefer paper or cannot reach the portal.

FORM OF-2

Meridian order form

Buy instruments and attach service add-ons in one sheet.

- Meridian Bench, Pro, and Field Kit with configuration ticks
- Calibration, Atlas Care plans, and training
- Delivery priority, ship-to, and notes
- Authorization line and submission routes

1 page, landscape, 11 x 8.5 in

FORM SR-1

Service request intake form

Report a fault on a unit you already own.

- Serial, model, and plan
- Symptom checklist and description
- Urgency, loaner request, return shipping
- Site access and signature

2 pages, portrait, 8.5 x 11 in

When to use which

Buying a new unit, even if it replaces a broken one

Order form OF-2

Adding Atlas Care or training to units you already have

Order form OF-2

A unit is faulty, damaged, drifting, or due for calibration

Intake form SR-1

You need a loaner while a unit is repaired

Intake form SR-1

Not sure, or the situation is urgent

Call (555) 010-0100 first